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SEHAUC STREET WORKS EVENT 2018:

# STREET MANAGER

with updates and views on this theme from Co-ordination Code, Training & Accreditation, Lane Rental, the Contractor view, & Elgin

Friday 13th July 2018  
Kent County Showground  
Detling ME14 3JF

Tea & Coffee sponsored by:



# Fire, Phones and Facilities

- No planned test – exits/muster point
- Phones – silent/off
- Facilities
- Sponsors



# Order of the Day

<b>08:00</b>	<b>Registration</b>	<b>All</b>
<b>09:15</b>	Welcome	Paul Dooley
<b>09:30</b>	Street Manager	Paul Chandler
<b>10:15</b>	Co-Ordination Code of Practice	Sam Brothwell
<b>10:30</b>	Contractor View	Daniel O'Mara
<b>10:45</b>	Q&A Session 1	Hugh Randall
<b>11:00</b>	Break	All
<b>12:00</b>	Lane Rental	David Latham
<b>12:15</b>	Elgin	Shane O'Neill
<b>12:30</b>	Coroners Court	Ian Adams
<b>13:00</b>	Q&A Session 2 (Raffle Prizes)	Hugh Randall
<b>13:15</b>	Lunch	All

# Q&A Sessions - Slido

- Wifi – SEHAUC
- [www.Slido.com](http://www.Slido.com)
- Sign-Up: Email/Password
- Event Code #SEHAUC2018
- Submit Questions anytime
- Respect the speakers



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Friday 13th July 2018  
Kent County Showground  
Detling ME14 3JF

Tea & Coffee sponsored by:





Department  
for Transport

Street Manager

# Street Manager - Overview

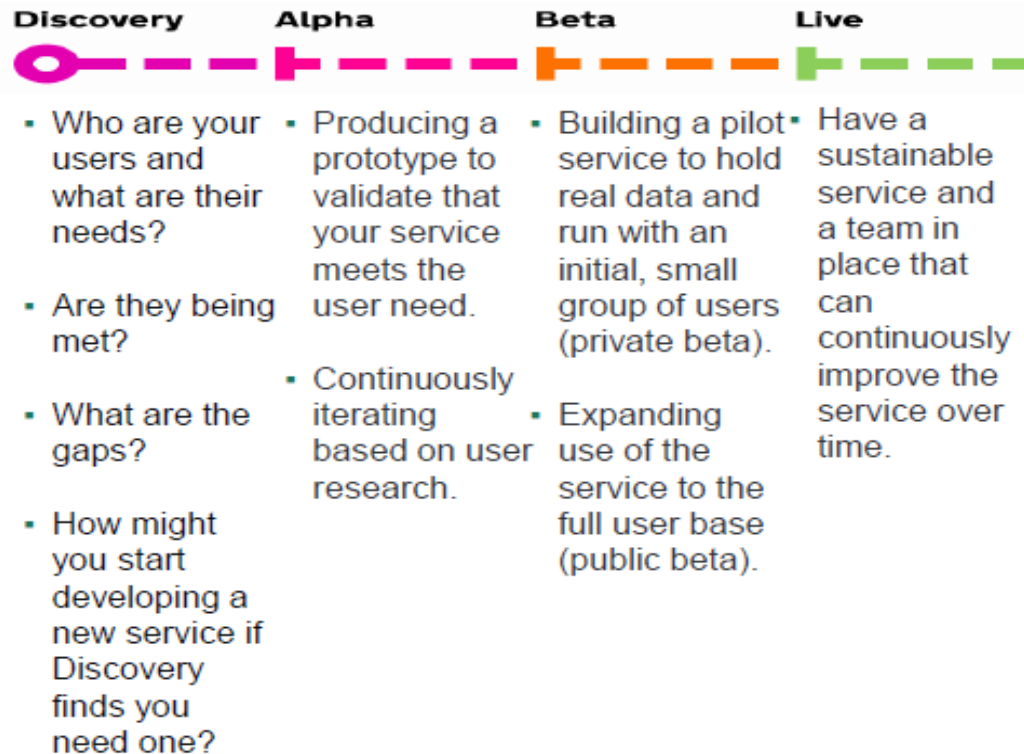
13.07.2018



To transform the planning, management and communication of street and road works through open data and intelligent services to minimise disruption and improve journeys for the public.



# Delivery approach





# Themes from Discovery

---

- Consistency and standardisation.
- Data transparency and accuracy.
- Power and control.
- Speed and fluidity.
- Collaboration.
- Innovation.



*“Incorrect Primary recipient is one of the most common reasons for permit failure. Jurisdiction of roads are not always clear”*

*Utility Street works Policy Manager*

*“Ringing in a finish is not perceived as urgent. There is no danger unlike an immediate works situation”*

*Utility Compliance Manager*



*“The biggest win for collaboration is sharing the Traffic management, not the hole”*

Utility Compliance Manager

*“It’s hard to schedule collaboration when you need to do the job quickly”*

Utility Compliance Manager



*“EToN is out of step with reality and how we need to use the system – it’s square pegs in round holes”*

LHA Permit Officer

*“Inconsistency and uncertainty means it’s a volatile area of the business. It makes it hard to budget and forecast”*

Utility Street works Compliance  
Manager

*“Notice cancellations, inspection volumes, there are so many pockets between systems... It has overhead. I’d pay to get rid of it”*

Utility street works Policy Manager

**Lack of consistency and standardisation.**

Many different interpretations of the rules. EToN does not align with current legislation.

**Data is not open, visible to other users or accurate.**

User journeys are difficult and fragmented. Conflicts can occur.

**Data is duplicated, sparse and fractured.**

Reporting and analysis is impossible.

**Speed and fluidity of street works operations are hindered.**

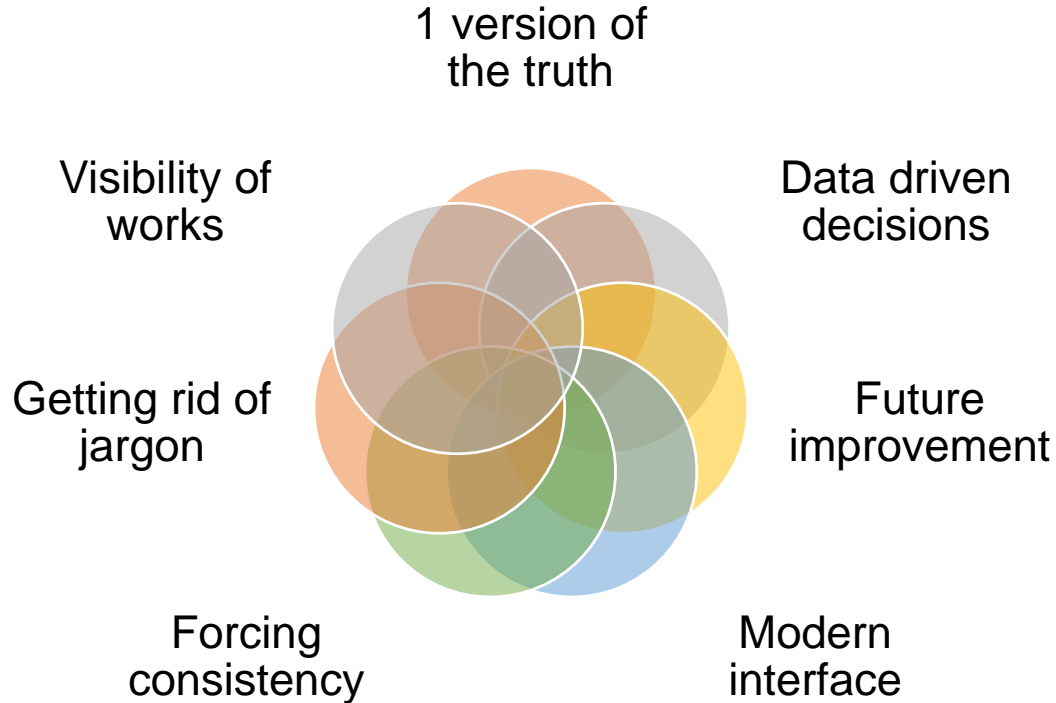
Collaboration and innovation are not supported.

**Costs are high.**

Estimated annual cost to LHAs and utilities of £40m. LHA licensing costs alone make up £7m of this.

**Users are locked into vendors.**

Vendors own IP. High change costs and long implementation timescales are barriers change.





As a noticing officer, I need to be able to receive a notice so that I can see when current and planned works are going to take place.

As a street works inspector, I need to be able to raise a defect, take and share photos, so that I can request and check the work is reinstated correctly.

As a manager/supervisor, I need to be able to see all permits by 'status' and who is dealing with them so that I can make sure works are being planned and managed correctly.



As a user, I need consistent interpretation of the legislation that applies the same standards for all organisations involved in street and road works so that I can meet my legal obligations and reduce my costs.

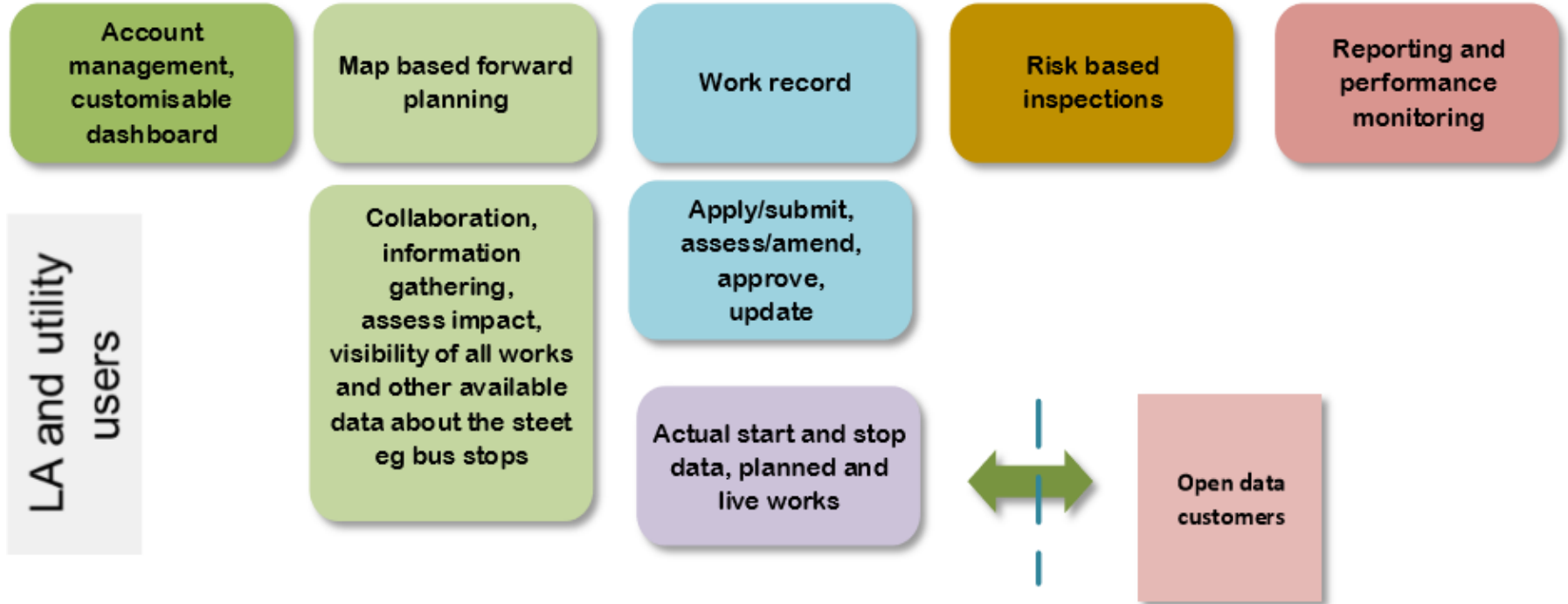
As a user, I need APIs so that I can connect the Street Manager service to my organisation's other systems and work flow processes.

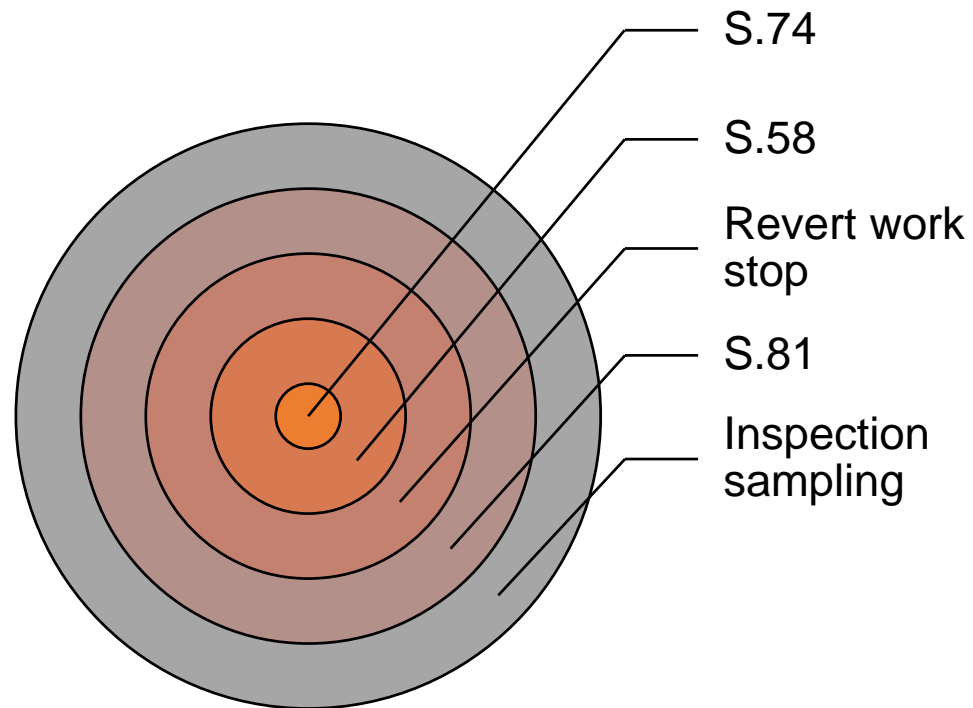
As a user, I need better quality and consistent data so that I can produce and analyse reports and performance management information.

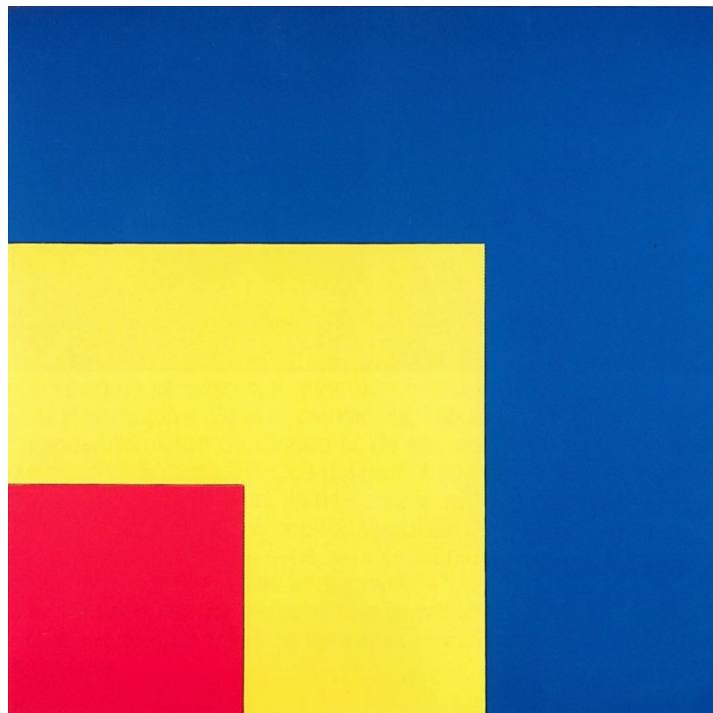




# Service scope









It will never happen

Historic data

Events and structures

Transition

££

Legislation

Beta is underway

3 parallel streams

10 initial sprints

Build APIs

Roadshows in the Autumn

Private Beta Testing



Key Points:

Don't fight it

It's not being done TO you

Future not past



Demo?

# Sprint 5 journey



Promoter Planner: Forward plan to  
permit application

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---

## Sign in

Email

Password

### Problems signing in?

[I need to register](#)

[I forgot my password](#)

Sign in

## My homepage

Search



**Create forward plan**

[View](#)

**Create permit/notice**

[View](#)

**Needs response**

[View](#)

**Map**

[View](#)

**Jeopardy reporting**

[View](#)

**Performance dashboard**

[View](#)

**FPNs**

[View](#)

**Section 74s**

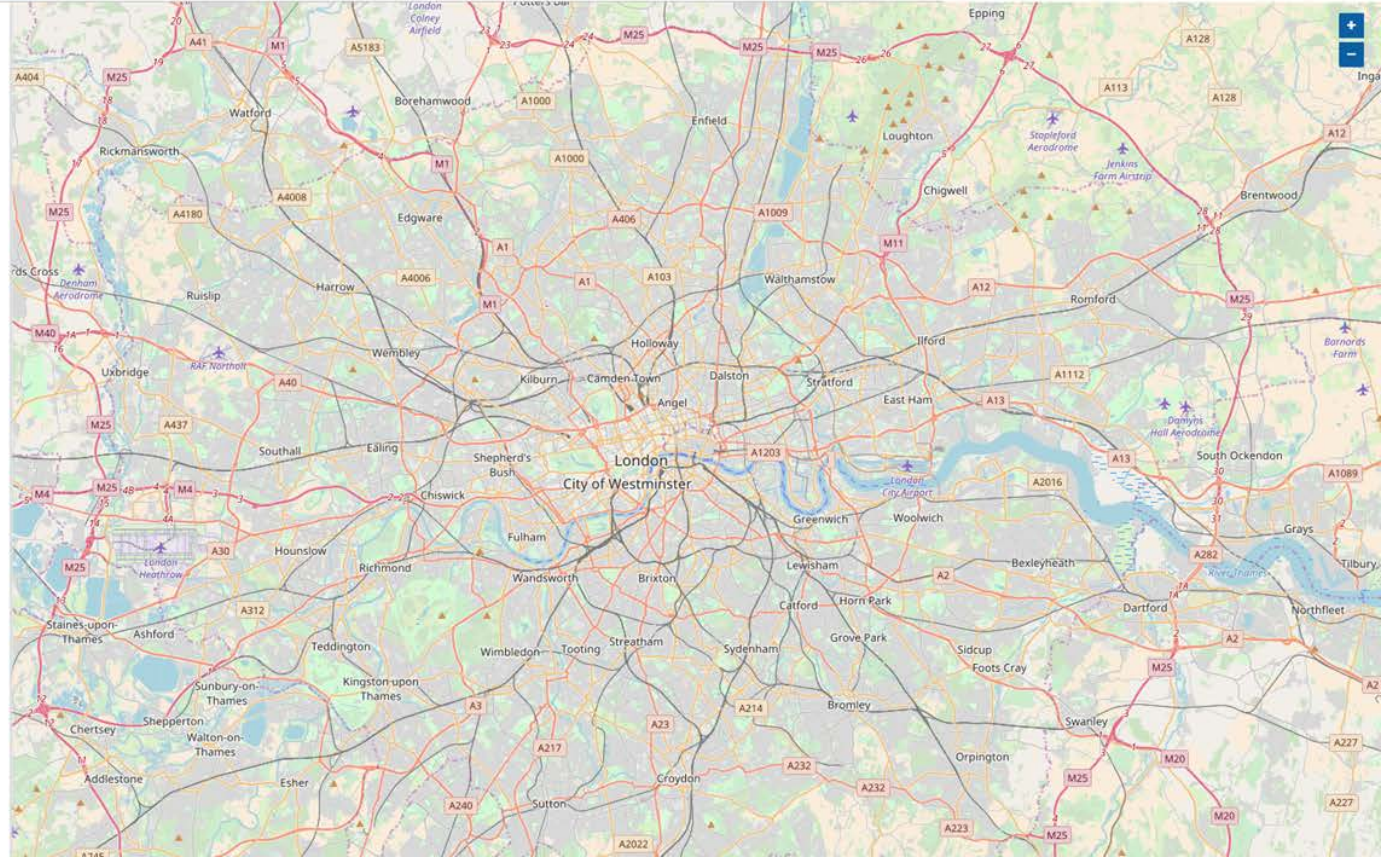
[View](#)

**Inspections**

[View](#)

## How do you want to search?

Search by area, postcode, street name, USRN,  
WRN or project number

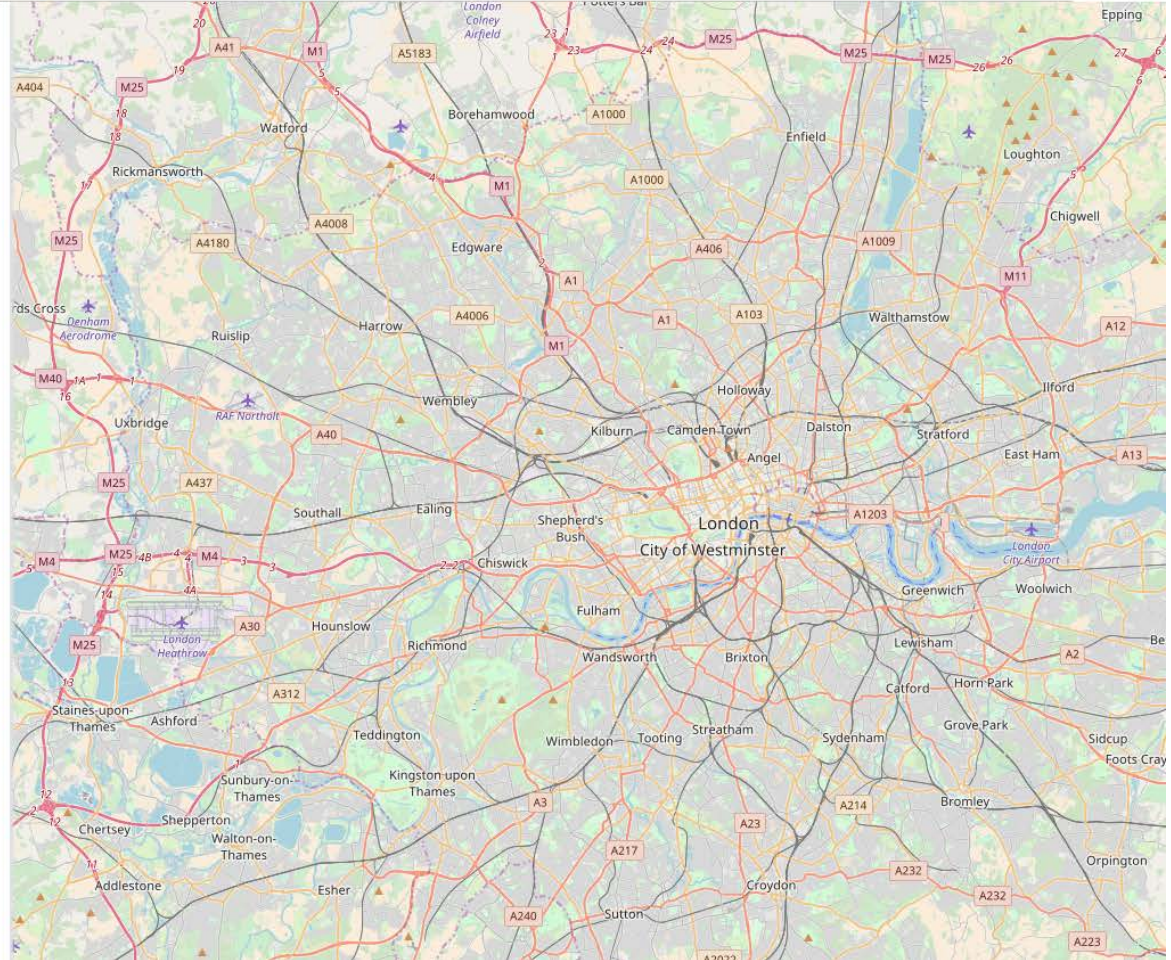


Search results for: W3 7XA

[W3 7XA](#)

The Vale

London Borough of Ealing



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[< Back](#)

**Location: W3 7XA**

The Vale  
London Borough of Ealing

**Select layers:**

- My works
- My plans
- Third party plans
- Third party works

**Select period of interest:**

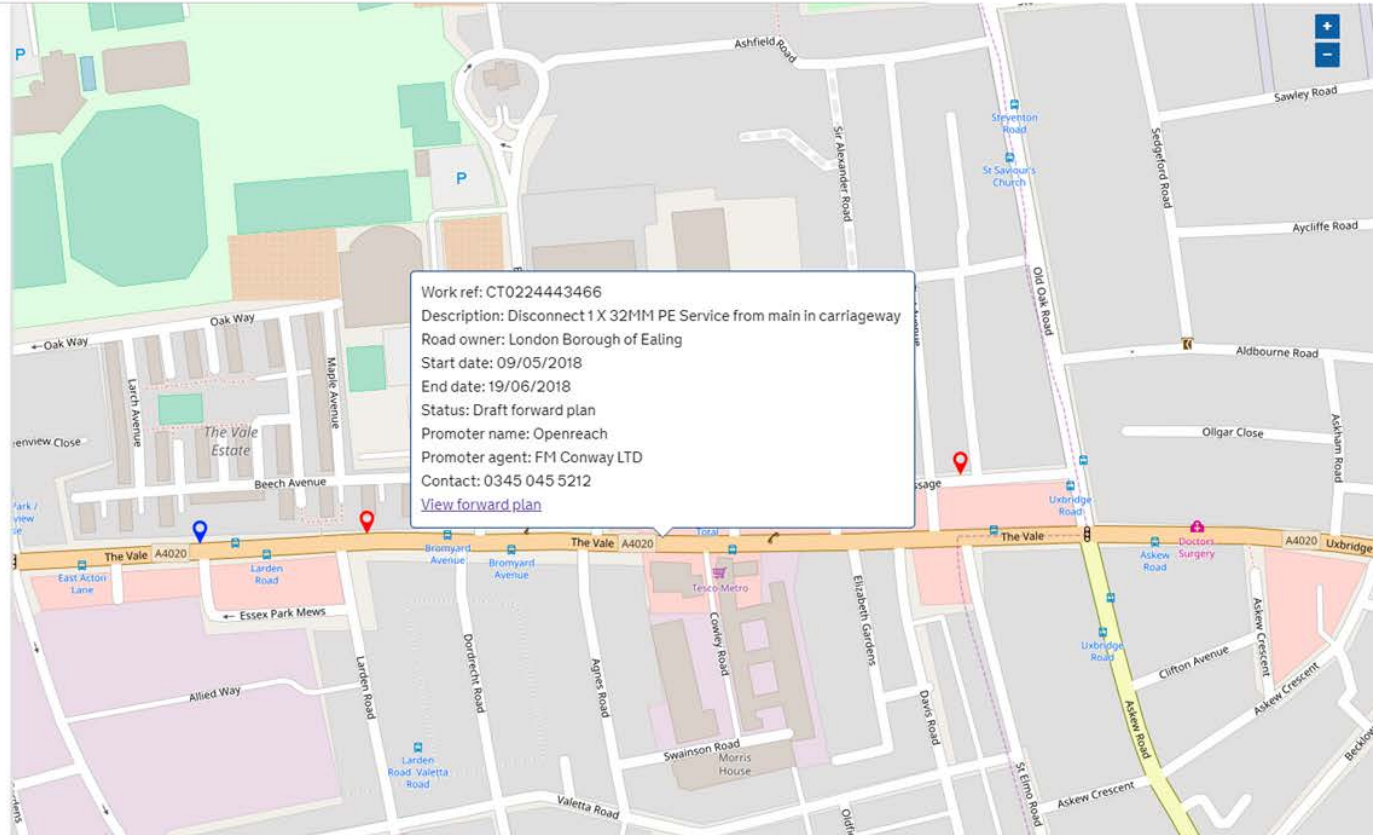
3 months

**Draw works area:**

Choose drawing type:

- Polygon
- Line
- Point

**Draw**



[< Back](#)

**Location: W3 7XA**

The Vale  
London Borough of Ealing

**Select layers:**

- My works 
- My plans 
- Third party plans 
- Third party works 

**Select period of interest:**

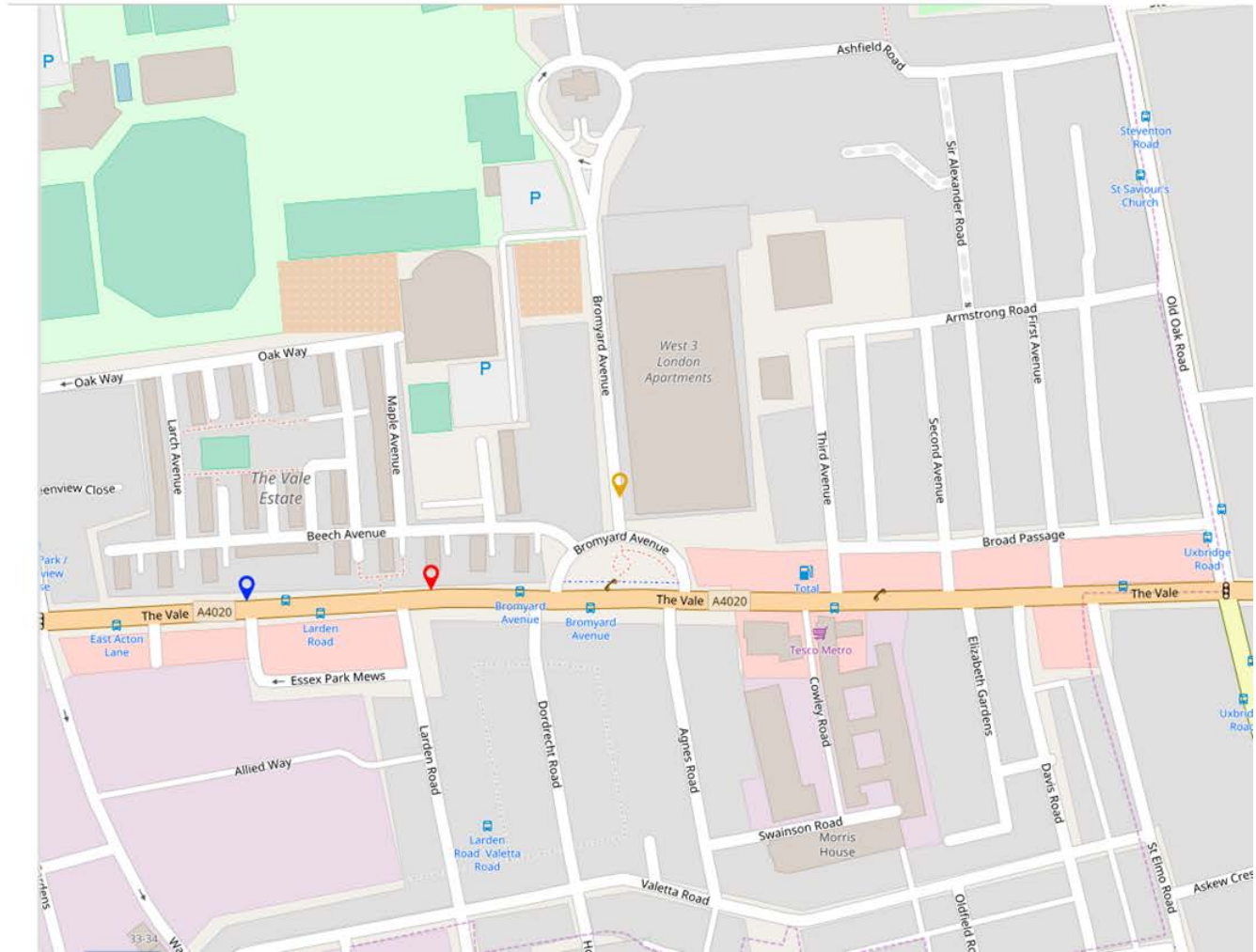
2 weeks 

**Draw works area:**

Choose drawing type:

- Polygon
- Line
- Point

**Draw**



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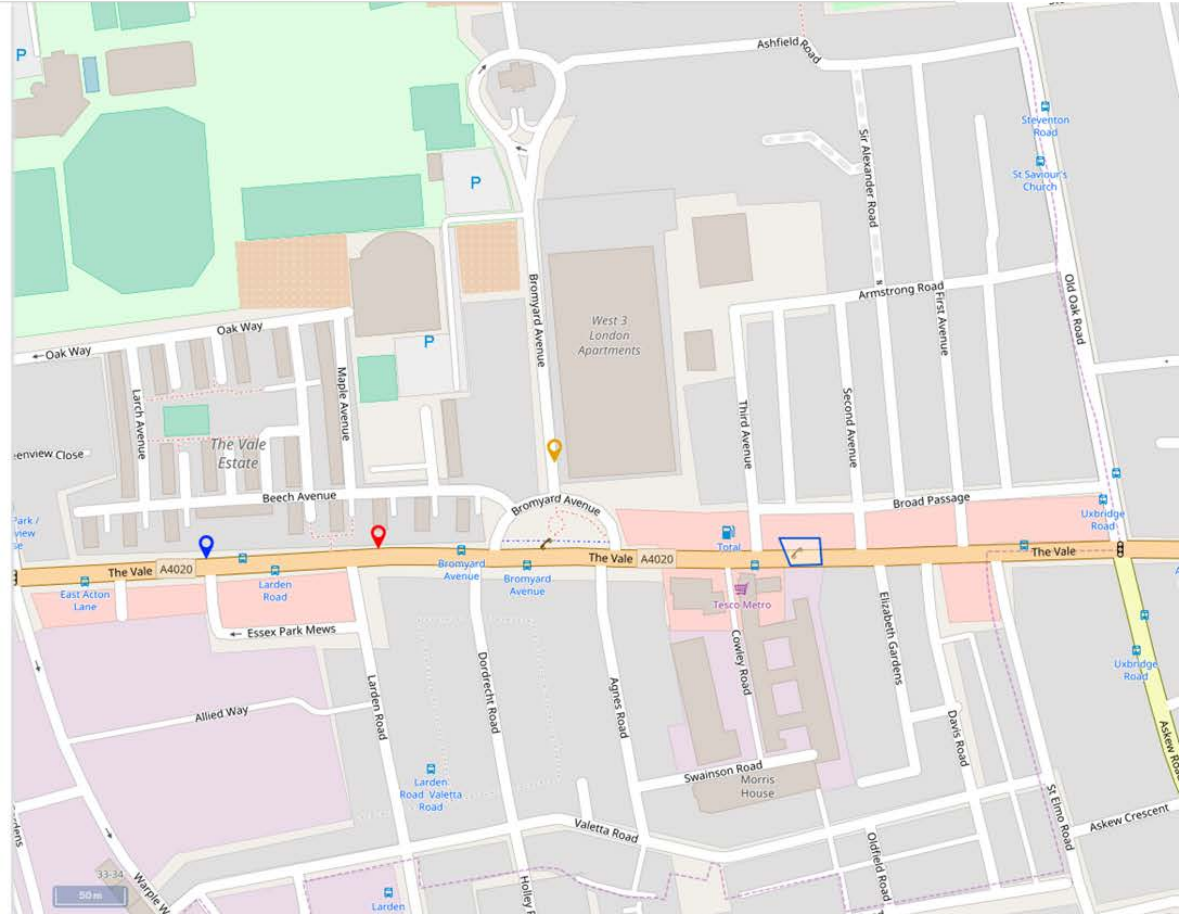
[< Back to map options](#)

**Works details**

W3 7XA  
The Vale  
London Borough of Ealing

Period of interest:  
3 months

Create forward plan





## Create new forward plan

Work reference number

44443488

Promoter name

Openreach

Promoter agent

Kier

Highway authority (optional)

LB Ealing

USRN (optional)

20602316

Proposed start (optional)

Day Month Year

28

03

2018

Proposed end (optional)

Day Month Year

30

03

2018

Date flexible (optional)

Yes  No

Works location

Footway  Carriageway  Verge  Cycleway  Footpath

Description of work #1 (optional)

Remove and replace phone box

Description of work #2 (optional)

Minor  Standard  Major  Immediate - urgent  
 Immediate - emergency

Contact details (optional)

03450455212

Commercially sensitive (optional)

Yes  No

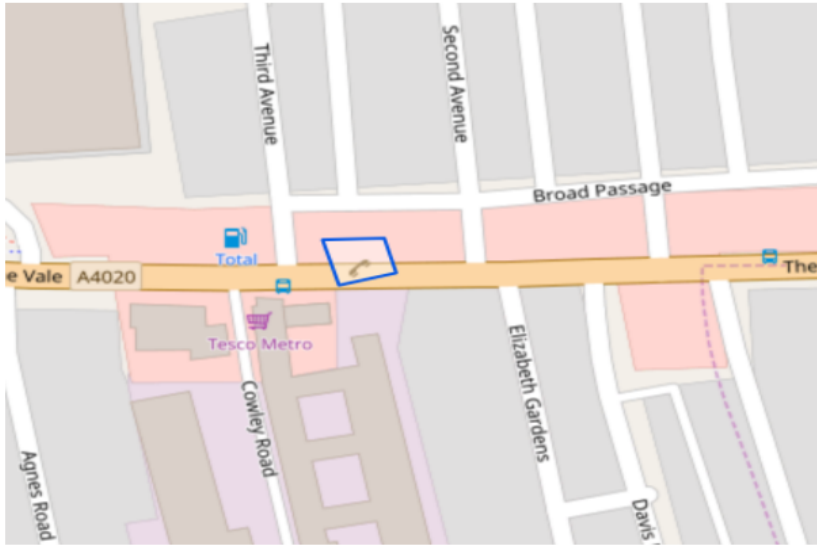
Reinstatement category (optional)

Create forward plan

## Check forward plan details before creating

Work reference number	44443488	<a href="#">Change</a>
Promoter name	Openreach	<a href="#">Change</a>
Promoter agent	Kier	<a href="#">Change</a>
Highway authority	LB Ealing	<a href="#">Change</a>
USRN	20602316	<a href="#">Change</a>
Proposed start	28/03/2018	<a href="#">Change</a>
Proposed end	30/03/2018	<a href="#">Change</a>
Date flexible	No	<a href="#">Change</a>
Works location	Footway	<a href="#">Change</a>
Description of work #1	Remove and replace phone box	<a href="#">Change</a>
Description of work #2	Minor	<a href="#">Change</a>
Contact details	03450455212	<a href="#">Change</a>
Commercially sensitive	No	<a href="#">Change</a>
Reinstatement category		<a href="#">Change</a>





## Now create your forward plan

By submitting this notification you are confirming that, to the best of your knowledge, the details you are providing are correct.

Accept and create

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# Forward plan created

Your work reference number is  
**44443488**

[Create new forward plan](#)

[Return to homepage](#)

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## My homepage

Search



**Create forward plan**

[View](#)

**Create permit/notice**

[View](#)

**Needs response**

[View](#)

**Map**

[View](#)

**Jeopardy reporting**

[View](#)

**Performance dashboard**

[View](#)

**FPNs**

[View](#)

**Section 74s**

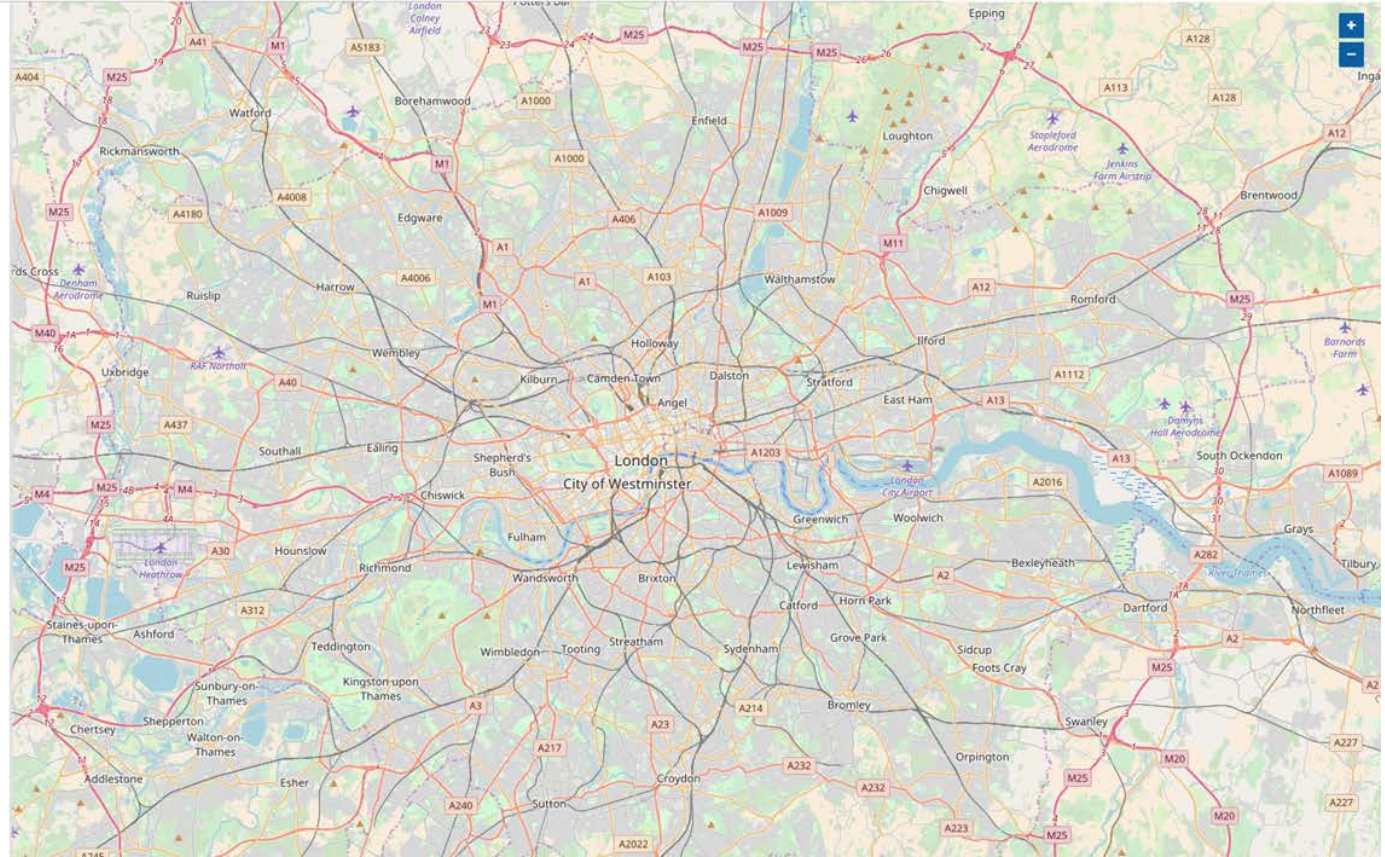
[View](#)

**Inspections**

[View](#)

## How do you want to search?

Search by area, postcode, street name, USRN,  
WRN or project number

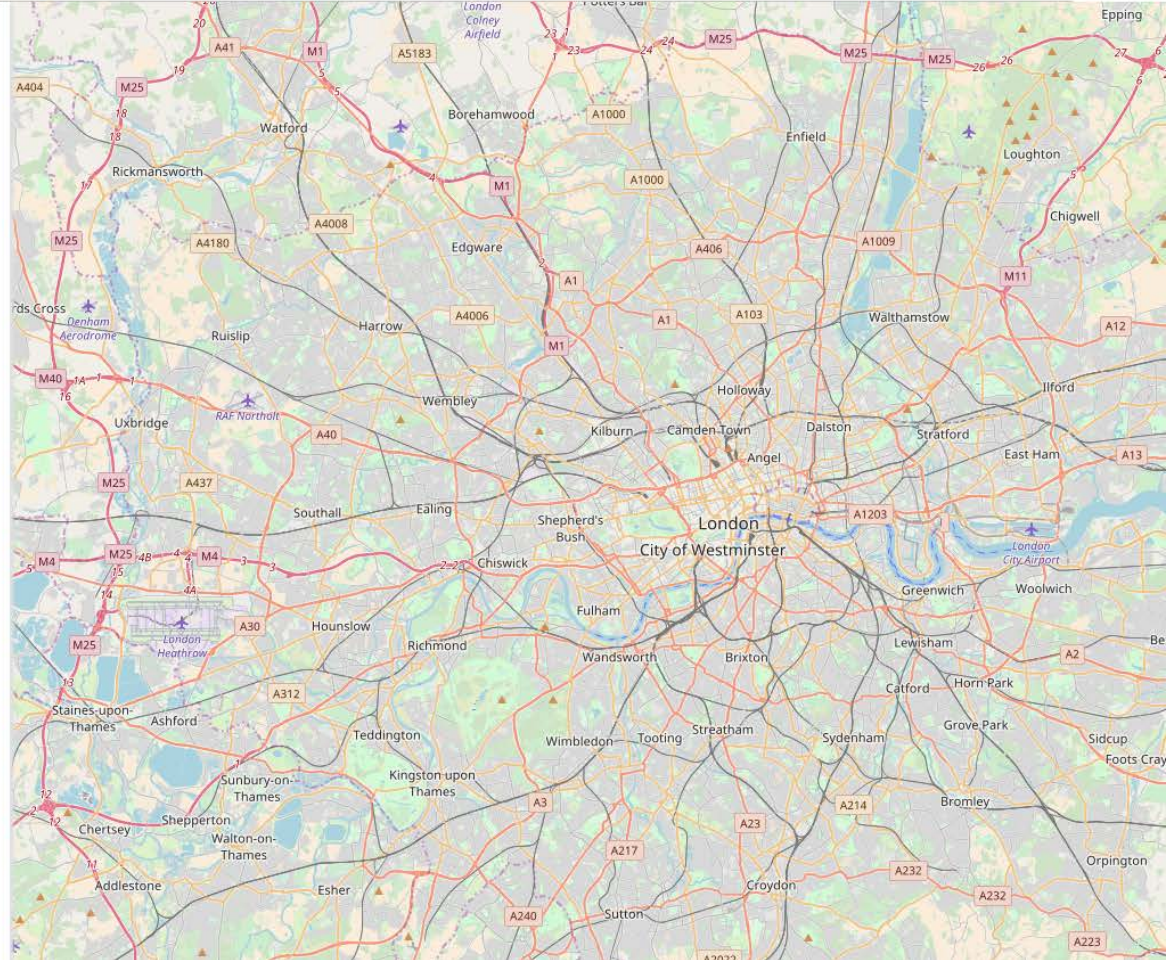


Search results for: W3 7XA

[W3 7XA](#)

The Vale

London Borough of Ealing





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[< Back](#)

**Location: W3 7XA**

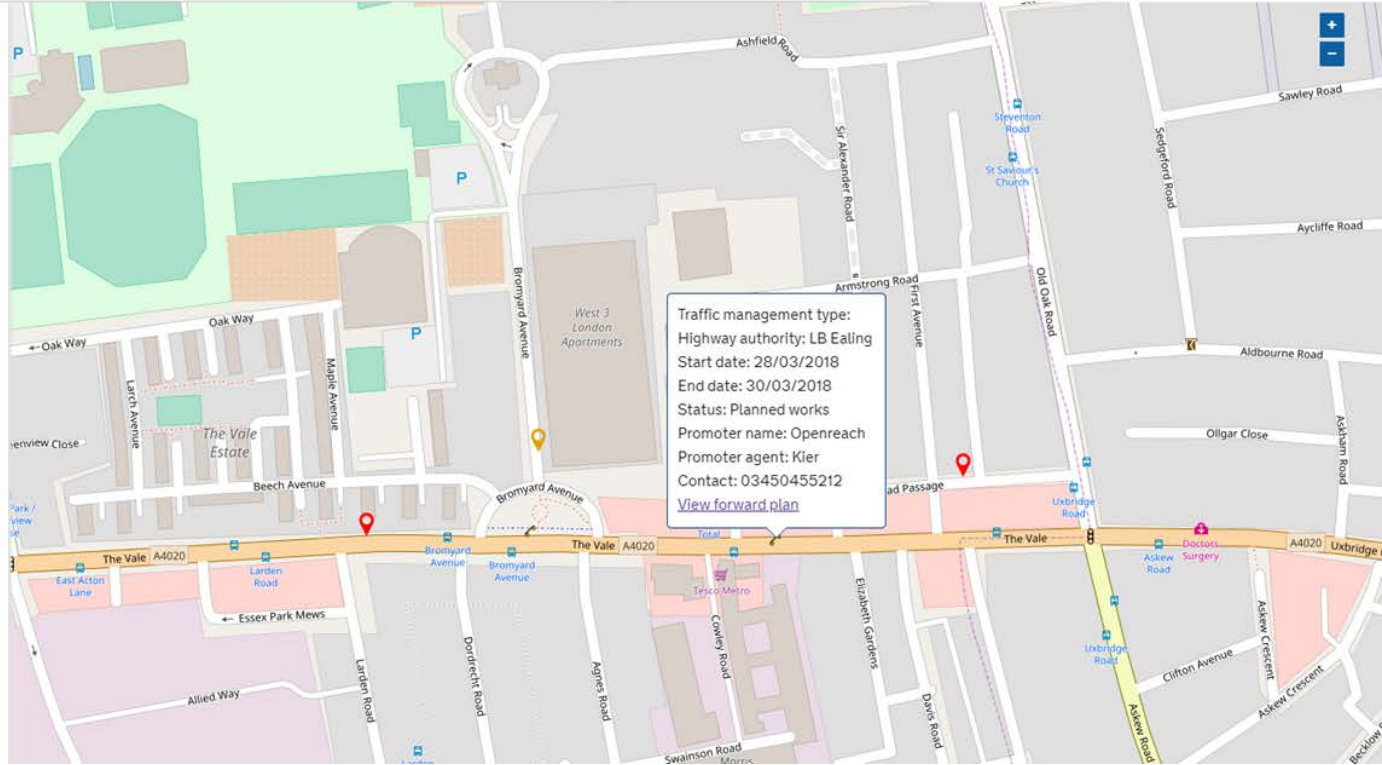
The Vale  
London Borough of Ealing

**Select layers:**

- My works 
- My plans 
- Third party plans 
- Third party works 

**Select period of interest:**

3 months 



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## Forward plan

Work reference number	44443488
Work status	Draft forward plan
Promoter name	Openreach
Promoter agent	Kier
Highway authority	LB Ealing
USRN	20602316
Proposed start	28/03/2018
Proposed end	30/03/2018
Date flexible	No
Description of work #1	Remove and replace phone box
Description of work #2	Minor
Contact details	03450455212
Commercially sensitive	No
Reinstatement category	

[Progress](#)[Amend](#)[Cancel](#)[Return to map](#)

WRN 44443488

# Permit application

## Key information

### Location description

Street name	The Vale
Start date	28/03/2018
End date	30/03/2018
Highway authority	LB Ealing
Work category	Minor
Traffic management type	
Current status	<b>PLANNED WORKS</b>

## Permit application detail

<a href="#">People</a>	<b>INCOMPLETE</b>
<a href="#">Activity</a>	<b>INCOMPLETE</b>
<a href="#">Control</a>	<b>INCOMPLETE</b>
<a href="#">Location</a>	<b>INCOMPLETE</b>
<a href="#">Timings</a>	<b>INCOMPLETE</b>
<a href="#">Coordination &amp; collaboration</a>	<b>INCOMPLETE</b>

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[← Back](#)

## People

Promoter name

Contact details

Promoter agent (optional)

Secondary site contact details

[Save & Continue](#)

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## Check your answers

### People

Promoter name	Openreach	<a href="#">Change</a>
Contact details	03450455212	<a href="#">Change</a>
Promoter agent	Kier	<a href="#">Change</a>
Secondary site contact details	Kier - 0207 2788186	<a href="#">Change</a>

Continue

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[◀ Back](#)

## Activity

Description of work #1

Leakage

New supply

Resurfacing

Description of work #2

Remove and replace phone box

Excavation

Yes

No

Work category

Minor

Standard

Major

Immediate - urgent

Immediate - emergency

Save & Continue

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## Check your answers

### Activity

Description of work #1	New supply	<a href="#">Change</a>
Description of work #2	Remove and replace phone box	<a href="#">Change</a>
Excavation	Yes	<a href="#">Change</a>
Work category	Minor	<a href="#">Change</a>

Continue

# Control

Work reference number

44443488

Project reference number (optional)

Traffic management type

- Road closure
- Priority working
- Stop/go boards
- Contra flow
- Give & take
- Some carriageway incursion
- Lane closure
- Multi-way signals
- No carriageway incursion
- Convoy working
- Two-way signals

Is a traffic management plan required?

- Yes  No

Traffic management plan

c17-2006.png

Attachment title

TM Plan

## File attachments

Title	File type	File name
-------	-----------	-----------

TM Plan	PNG Image	c17-2006.png
---------	-----------	--------------



[Remove](#)



Commercially sensitive (optional)

Yes  No

Lane rental applicable

Yes  No

Select condition

Permit condition reason

Add

### Permit conditions

**Name**

**Reason**

NCT01a

Standard Condition

[Remove](#)

Save & Continue

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## Check your answers

### Control

Work reference number	44443488	<a href="#">Change</a>
Project reference number		<a href="#">Change</a>
Traffic management type	Stop/go boards	<a href="#">Change</a>
Is Traffic management required	Yes	<a href="#">Change</a>
Traffic Management Plan	TM Plan	<a href="#">Change</a>
Commercially sensitive	No	<a href="#">Change</a>
Lane rental applicable	No	<a href="#">Change</a>
NCT01a	Standard Condition	<a href="#">Change</a>

Continue

# Location

Street name

The Vale

Area name

London Borough of Ealing

USRN

20602316

Highway authority

LB Ealing

Road category

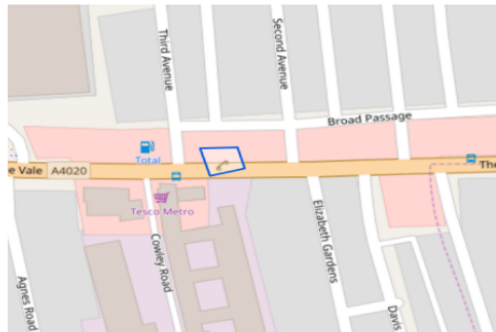
0  1  2  3  4

Works location description

Opp no. 81

Works location

Footway  Carriageway  Verge  Cycleway  Footpath



Save & Continue

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## Check your answers

### Location

USRN	20602316	<a href="#">Change</a>
Highway authority	LB Ealing	<a href="#">Change</a>
Road category	2	<a href="#">Change</a>
Works location description	Opp no. 81	<a href="#">Change</a>
Works location	Footway	<a href="#">Change</a>

[Continue](#)

[◀ Back](#)

## Timings

Proposed start date

Day    Month    Year

Proposed end date

Day    Month    Year

Duration

Durations are in working days

Save & Continue

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## Check your answers

### Timings

Proposed start date	28/03/2018	<a href="#">Change</a>
Proposed end date	30/03/2018	<a href="#">Change</a>
Duration	3 days	<a href="#">Change</a>

[Continue](#)

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[◀ Back](#)

## Coordination & collaboration

Environmental health notifiable

Yes

No

Collaborative working

Yes

No

Save & Continue

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---

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## Check your answers

### Coordination & collaboration

Environmental health notifiable

No

[Change](#)

---

Collaborative working

No

[Change](#)

---

[Continue](#)



# WRN 44443488

## People

Promoter name	Openreach	<a href="#">Change</a>
Contact details	03450455212	<a href="#">Change</a>
Promoter agent	Kier	<a href="#">Change</a>
Secondary site contact details	Kier - 0207 2788186	<a href="#">Change</a>

## Activity

Description of work #1	New supply	<a href="#">Change</a>
Description of work #2	Remove and replace phone box	<a href="#">Change</a>
Excavation	Yes	<a href="#">Change</a>
Work category	Minor	<a href="#">Change</a>

## Control

Work reference number	44443488	<a href="#">Change</a>
Project reference number		<a href="#">Change</a>
Traffic management type	Stop/go boards	<a href="#">Change</a>
Is Traffic management required	Yes	<a href="#">Change</a>
Traffic Management Plan	TM Plan	<a href="#">Change</a>
Commercially sensitive	No	<a href="#">Change</a>

Traffic management type	Stop/go boards	<a href="#">Change</a>
Is Traffic management required	Yes	<a href="#">Change</a>
Traffic Management Plan	TM Plan	<a href="#">Change</a>
Commercially sensitive	No	<a href="#">Change</a>
Lane rental applicable	No	<a href="#">Change</a>
NCT01a	Standard Condition	<a href="#">Change</a>

## Location

USRN	20602316	<a href="#">Change</a>
Highway authority	LB Ealing	<a href="#">Change</a>
Road category	2	<a href="#">Change</a>
Works location description	Opp no. 81	<a href="#">Change</a>
Works location	Footway	<a href="#">Change</a>

## Timings

Proposed start date	28/03/2018	<a href="#">Change</a>
Proposed end date	30/03/2018	<a href="#">Change</a>
Duration	3 days	<a href="#">Change</a>

## Coordination & collaboration

Environmental health notifiable	No	<a href="#">Change</a>
---------------------------------	----	------------------------

## Coordination & collaboration

Environmental health notifiable

No

[Change](#)

---

Collaborative working

No

[Change](#)

---

### **All sections are now complete, you are ready to submit this permit application**

By submitting this permit application you are confirming that, to the best of your knowledge, the details you are providing are correct.

**Submit**

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**Your permit application has been  
submitted**

Your work reference number is  
**44443488**

[Create new permit application](#)

[Return to homepage](#)

# HA Officer: Assessment

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---

## Sign in

Email

Password

### Problems signing in?

[I need to register](#)

[I forgot my password](#)

Sign in

## My homepage

**Needs response**

[View](#)

**Map**

[View](#)

**Reinstatements**

[View](#)

**Performance dashboard**

[View](#)

**Reporting**

[View](#)

**FPNs**

[View](#)

**Section 74**

[View](#)

**Inspections**

[View](#)

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## Needs response

Filter by works category

Minor ▼

Works reference	Proposed start date	Estimated end date	Works category	Location description	Status
44443488	28/03/2018	30/03/2018	Minor	Opp no. 81	Submitted for PA Approval <a href="#">View</a>
CT0224443466	21/04/2018	23/04/2018	Minor	O/S Costa j/w Harrow Road	Submitted for PA Approval <a href="#">View</a>
CT0223222490	23/05/2018	27/05/2018	Minor	O/S Whiteleys j/w Redan Place on xing	Published forward plan <a href="#">View</a>

[Next >](#)



# Permit application

## Key information

Location description	Opp no. 81
Street name	The Vale
Start date	28/03/2018
End date	30/03/2018
Promoter name	Openreach
Work category	Minor
Traffic management type	Stop/go boards
Current status	<b>PLANNED WORKS</b>

## Permit application detail

<a href="#">People</a>	<b>COMPLETED</b>
<a href="#">Activity</a>	<b>COMPLETED</b>
<a href="#">Control</a>	<b>COMPLETED</b>
<a href="#">Location</a>	<b>COMPLETED</b>
<a href="#">Timings</a>	<b>COMPLETED</b>
<a href="#">Coordination &amp; collaboration</a>	<b>COMPLETED</b>

## Assessment

**INCOMPLETE**

---

## On site

**INCOMPLETE**

---

[View History](#)

---

WRN 44443488

# Assessment decision

## Key information

Location description	Opp no. 81	
Street name	The Vale	
Start date	28/03/2018	<a href="#">Change</a>
End date	30/03/2018	
Highway Authority	LB Ealing	
Work category	Minor	
Traffic management type	Stop/go boards	

## Assessment criteria

Road category	2
Duration	3 days
Works location description	Opp no. 81
Works Location	Footway
Description of work 1	New supply
Description of work 2	Remove and replace phone box
Excavation	Yes

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[◀ Back](#)

## Change work dates

Proposed start date

Day    Month    Year

Proposed end date

Day    Month    Year

Reason for changing dates

Road race taking place on 29/03

Save & Continue

Excavation	res
Is traffic management plan required?	Yes
Condition chosen	NCT01a <a href="#">Change</a>
Traffic management plan	c17-2006.png
Collaboration type	
Collaboration details	
Environmental health notifiable	No

### Assessment decision

Changes required

- Start Date changed from 28/03/2018 to 30/03/2018
- End Date changed from 30/03/2018 to 01/04/2018

Grant

Grant with changes

Refuse

Comment

Reason for date change: Road race taking place on 29/03

Submit decision

# Change Conditions

Select condition

Permit condition reason

Add

## Permit conditions

Name	Reason	
NCT01a	Standard Condition	<a href="#">Remove</a>
NCT06a	Please remove spoil by end of next working day	<a href="#">Remove</a>

Reason for changing conditions

Save & continue

Condition chosen	NCT01a, NCT06a	<a href="#">Change</a>
Traffic management plan	c17-2006.png	
Collaboration type		
Collaboration details		
Environmental health notifiable	No	

## Assessment decision

### Changes required

- Start Date changed from 28/03/2018 to 30/03/2018
- End Date changed from 30/03/2018 to 01/04/2018
- Condition NCT06a has been added with reason: Please remove spoil by end of next working day

- Grant
- Grant with changes
- Refuse

### Comment

Reason for date change: Road race taking place on 29/03  
Reason for conditions change: Condition added due to close proximity of school

Submit decision

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**Permit application granted with  
changes**

The work reference number is  
**44443488**

[Return to homepage](#)



Promoter: Assessment, On-Site and  
Reinstatement

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## My homepage



**Create  
forward plan**

[View](#)

**Create  
permit/notice**

[View](#)

**Needs  
response**

[View](#)

**Map**

[View](#)

**Jeopardy  
reporting**

[View](#)

**Performance  
dashboard**

[View](#)

Promoter name	Openreach
Work category	Minor
Traffic management type	Stop/go boards
Current status	<b>PA APPROVED</b>

## Permit application detail

<a href="#">People</a>	<b>COMPLETED</b>
<a href="#">Activity</a>	<b>COMPLETED</b>
<a href="#">Control</a>	<b>COMPLETED</b>
<a href="#">Location</a>	<b>COMPLETED</b>
<a href="#">Timings</a>	<b>COMPLETED</b>
<a href="#">Coordination &amp; collaboration</a>	<b>COMPLETED</b>

## Assessment

**INCOMPLETE**

## On site

**INCOMPLETE**

[View History](#)

Promoter name	Openreach
Work category	Minor
Traffic management type	Stop/go boards
Current status	<b>PA APPROVED</b>

## Assessment decision

Start date changed from 28/03/2018 to 30/03/2018

End Date changed from 30/03/2018 to 01/04/2018

Accept

Yes  No

**New Condition NCT06a - Please remove spoil by end of next working day**

Accept

Yes  No

## Assessment comments

Comments by HA officer: Sarah Brown

27 Feb 2018

Reason for date change: Road race taking place on 29/03

Reason for conditions change: Condition added due to close proximity of school

Submit

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[◀ Back](#)

Work reference number: **44443488**

**Changes accepted**

Your work reference number is  
**44443488**

[View this permit application](#)

[Return to homepage](#)

## Permit application detail

[People](#)

COMPLETED

[Activity](#)

COMPLETED

[Control](#)

COMPLETED

[Location](#)

COMPLETED

[Timings](#)

COMPLETED

[Coordination & collaboration](#)

COMPLETED

## Assessment

COMPLETE

## On site

INCOMPLETE

[View History](#)

End date	01/04/2018
Promoter name	Openreach
Work category	Minor
Traffic management type	Stop/go boards
Current status	<b>PA APPROVED</b>

Actual start date

Day Month Year

<input type="text" value="30"/>	<input type="text" value="03"/>	<input type="text" value="2018"/>
---------------------------------	---------------------------------	-----------------------------------

Hour Minute

(HH) (MM)

<input type="text" value="09"/>	<input type="text" value="00"/>
---------------------------------	---------------------------------

Actual end date

Day Month Year

<input type="text" value="31"/>	<input type="text" value="03"/>	<input type="text" value="2018"/>
---------------------------------	---------------------------------	-----------------------------------

Hour Minute

(HH) (MM)

<input type="text" value="17"/>	<input type="text" value="15"/>
---------------------------------	---------------------------------

Was an excavation required?

Yes  No

[Continue](#)

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WRN 44443488

## On site

### On site work confirmed

Work started: 30/03/2018 09:00

Work stopped: 31/03/2018 17:15

[Return to permit application](#)

[Return to homepage](#)



---

[Control](#)

COMPLETED

---

[Location](#)

COMPLETED

---

[Timings](#)

COMPLETED

---

[Coordination & collaboration](#)

COMPLETED

---

## Assessment

COMPLETE

---

## On site

COMPLETE

---

## Reinstatements

INCOMPLETE

---

[View History](#)

WRN 44443488

# Reinstatement

## Key information

Location description	Opp no. 81
Street name	The Vale
Start date	30/03/2018
End date	31/03/2018
Promoter name	Openreach
Work category	Minor
Traffic management type	Stop/go boards
Current status	<b>IN PROGRESS</b>

## Add a reinstatement

Reinstatement status

Permanent  Interim

Reinstatement date

Day Month Year

<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------

## Add a reinstatement

Reinstatement status

Permanent  Interim

Reinstatement date

Day Month Year

Depth

Standard (under 1.5m)  Deep (over 1.5m)

Length

Accuracy to 1 decimal point required

Width

Accuracy to 1 decimal point required

Actual location coordinates

2 six digit numbers required

Reinstatement location

Footway  Verge  Footpath  
 Carriageway  Cycleway

Reinstatement location description

Warranty period end date

Day Month Year

Add reinstatement

Traffic management type

Stop/go boards

Current status

IN PROGRESS

## Reinstatement sites

	Status	Completion date	Length	Width	Location	
1	Permanent	31/03/2018	1.5	1.5	Footway	<a href="#">View</a>

All reinstatements complete?

Add inspection units

## Add a reinstatement

Reinstatement status

Permanent  Interim

Reinstatement date

Day Month Year

Depth

Standard (under 1.5m)  Deep (over 1.5m)

Traffic management type

Stop/go boards

Current status

IN PROGRESS

## Reinstatement sites

	Status	Completion date	Length	Width	Location	
1	Permanent	31/03/2018	1.5	1.5	Footway	<a href="#">View</a>

All reinstatements complete?

Actual inspection units

Register Reinstatement

## Add a reinstatement

Reinstatement status

Permanent  Interim

Reinstatement date

Day Month Year

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WRN 44443488

## Reinstatement

**Reinstatement registered**

Completion date: 31/03/2018

[Return to permit application](#)

[Return to homepage](#)

Ha Officer: Inspections, Work History

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## My homepage

44443488 

**Needs response**

[View](#)

**Map**

[View](#)

**Reinstatements**

[View](#)

**Performance dashboard**

[View](#)

**Reporting**

[View](#)

**FPNs**

[View](#)

**Section 74**

[View](#)

**Inspections**

[View](#)



---

[People](#)

COMPLETED

---

[Activity](#)

COMPLETED

---

[Control](#)

COMPLETED

---

[Location](#)

COMPLETED

---

[Timings](#)

COMPLETED

---

[Coordination & collaboration](#)

COMPLETED

---

## **Assessment**

COMPLETE

---

## **On site**

COMPLETE

---

## **Reinstatements**

COMPLETE

---

## **Inspections**

INCOMPLETE

---

## **Non Compliance**

INCOMPLETE

---

[View History](#)

## Add inspection

### Inspection type

- A  D1  Third party report  
 B  D2  Routine  
 C  D3  Defective apparatus

### Inspection date

Day Month Year

### Inspection outcome


- Pass  Failed (4 hour response)  Aborted  
 Failed (2 hour response)  Failed standard response

### Attach a WIR and any supporting photos

No file chosen

### Attachment title

### File attachments

Title	File type	File name		
Photo 1	JPG	01a.jpg		<a href="#">Remove</a>
Photo 2	JPG	01b.jpg		<a href="#">Remove</a>
Photo 3	JPG	01b.jpg		<a href="#">Remove</a>

# Inspections

## Key information

Location description	Opp no. 81
Street name	The Vale
Start date	30/03/2018
End date	31/03/2018
Promoter name	Openreach
Work category	Minor
Traffic management type	Stop/go boards
Current status	<b>WORKS COMPLETE</b>

## Inspections completed

	Inspection date	Inspection type	Inspection outcome	
Inspection 1	15/05/2018	B	Fail standard	<a href="#">View</a>

## Add inspection




### Inspection type

- A
- B
- D1
- D2
- Third party report
- Routine

## Inspections

	Inspection date	Inspection type	Inspection outcome
Inspection 1	15/05/2018	B	Fail standard

## File attachments

Title	File type	File name
Photo 1	PDF	01a.jpg
		
Photo 2	PNG	01b.jpg
		
Photo 3	PNG	01b.jpg
		

[Control](#)

COMPLETED

[Location](#)

COMPLETED

[Timings](#)

COMPLETED

[Coordination & collaboration](#)

COMPLETED

## **Assessment**

COMPLETE

## **On site**

COMPLETE

## **Reinstatements**

COMPLETE

## **Inspections**

COMPLETE

## **Non Compliance**

INCOMPLETE

[View History](#)

## Key information

Location description	Opp no. 81
Street name	The Vale
Start date	30/03/2018
End date	31/03/2018
Promoter name	Openreach
Work category	Minor
Traffic management type	Stop/go boards
Current status	<b>WORKS COMPLETE</b>

## History

Date/Time	Event	Detail	User
23/03/2018 09:05	Works Submitted	Proposed Start: 30/03/2018 Proposed End: 01/04/2018	Julie Thomas
23/03/2018 14:27	Grant w/ changes	<a href="#">View detail</a>	Sarah Brown
23/03/2018 16:47	Accept w/ changes	<a href="#">View detail</a>	Julie Thomas
30/03/2018 08:26	Work Start	<a href="#">30/03/2018</a>	Neil Osbourne
31/03/2018 17:15	Work Stop	<a href="#">31/03/2018</a>	Neil Osbourne
31/03/2018 17:30	Reinstatement	<a href="#">31/03/2018</a>	Julie Thomas
15/05/2018 09:15	Inspection	<a href="#">Cat B [fail]</a>	John Smith

Promoter: Failed inspections

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**Create permit/notice**

[View](#)

**Needs response**

[View](#)

**Map**

[View](#)

**Jeopardy reporting**

[View](#)

**Performance dashboard**

[View](#)

**FPNs**

[View](#)

**Section 74s**

[View](#)

**Inspections**

[View](#)



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## Failed inspections

Works Reference	Inspection Date	Outcome	Works Category	Location Description
44443488	15/05/2018	Fail standard	Minor	Opp no. 81 <a href="#">View</a>

# Inspections




## Key information

Location description	Opp no. 81
Street name	The Vale
Start date	30/03/2018
End date	31/03/2018
Promoter name	Openreach
Work category	Minor
Traffic management type	Stop/go boards
Current status	<b>WORKS COMPLETE</b>

## Inspections

	Inspection date	Inspection type	Inspection outcome
Inspection 1	15/05/2018	B	Fail standard

## File attachments

Title	File type	File name	
Photo 1	PDF	01a.jpg	
Photo 2	PNG	01b.jpg	
			

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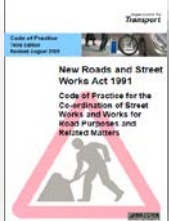
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Friday 13th July 2018  
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Detling ME14 3JF

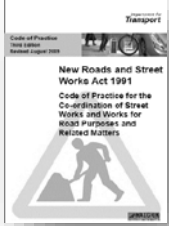
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# Review of the Code of Practice for the Co-ordination of Street Works and Works for Road Purposes and Related Matters

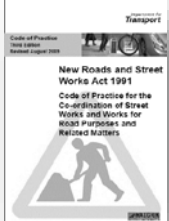
Utility Chair – Samantha Brothwell  
Western Power Distribution



# Agenda



- Purpose of the review
- Scope of the review
- Membership of working group
- Process of review
- Timeline
- Progress to date

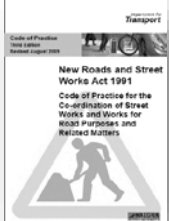


# Purpose of the Review



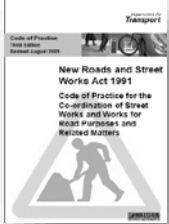
**This code of practice provides practical guidance and advice for undertakers and street authorities in England on their legal responsibilities in relation to street or highway works. This fourth edition includes a revised Chapter 10, Charging Schemes, in relation to Charges for Unreasonably Prolonged Occupation of the Highway following 2012 amendments to the regulations.**

The objective is to review and update the  
Co-ordination Code of Practice



# Purpose of the Review

- Third Edition published 2009 for TMA
- Fourth Edition published 2012 - Chapter 10 (Charging Schemes) reviewed
- Further Advice Notes produced to aid understanding
- Statutory Guidance issued by DfT (Permits)
- National Permit Guidance document issued by HAUC (England) 2017
- Street Manager

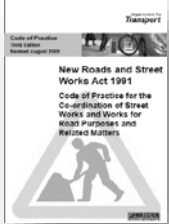


# Scope of the Review



- England only
- Based on current legislation
- Changes to Chapter 10 (Charging Schemes)
- Inclusion of National Permit Guidance
- Inclusion of existing HAUC Advice Notes
- Street Manager
- Opportunity to include areas of concern to HAUC community
- Statutory or Non-Statutory?

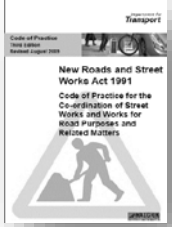




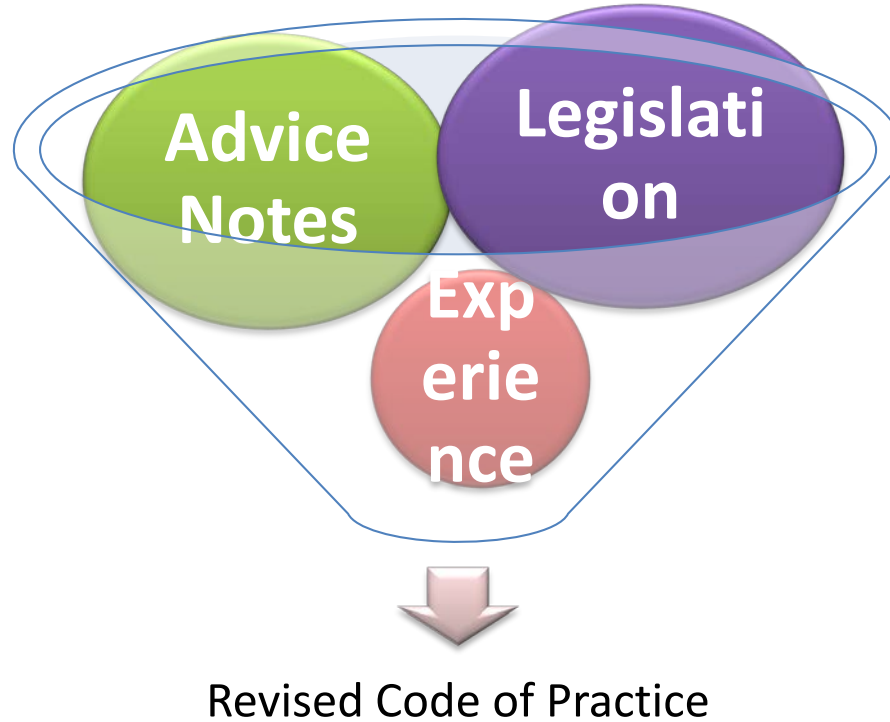
# Membership of Working Group

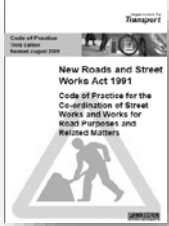


- Samantha Brothwell (WPD) *Utility Chair*
- Jan Chapman (Thames Water)
- Paul Gerrard (Cadent Gas)
- Alison Williams & Elizabeth Draper (Openreach)
  
- Joanne Heal (Wiltshire Council) *Highways Chair*
- Neil Edwards (Kent County Council)
- Allan Falcon (Liverpool City Council)
- Helena Kakouratos (TfL)
  
- Rob James (Network Rail)
- Ann Morley (DfT)
- Richard Groombridge (GeoPlace)



# Review Process

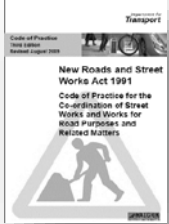




# Timeline

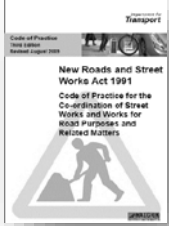


- Review started January 2018
- Initial review of entire Code complete
- Focus on current Chapters:
  - 3. The Register
  - 4. The Street Gazetteer and additional street data
  - 5. Streets subject to special controls
- Plan to complete 3,4 & 5 before tackling rest
- Consultation ready early 2019



# Progress

- Convention questions and feedback being reviewed
  - What do you feel the barriers to co-ordination and collaboration are?
  - What changes to the current Code are needed to overcome these?
  - If the Code were to become non-statutory, what would the implications be?



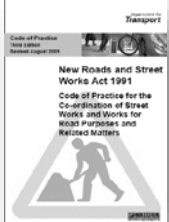
# Progress



The first set of chapters ready for initial consultation:

- The Register
- The Street Gazetteer and additional street data
- Streets subject to special controls

Legislation is referenced within chapters, format changed (i.e. tables) and explanations made clearer



# Progress



Next two set of chapters being reviewed:

- Restrictions
- Directions

Once these are ready for consultation we will look at:

- Works classification
- Notice requirements and validity

Alongside existing guidance



# Your Code – Your Opportunity

## Thank you

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# Street Manager & Reinstatement

By Daniel O'Mara – Street Works & Quality Compliance Director - SQS

13/06/2018

# Brief

---

“How is Street Manager going to affect Reinstatement Organisations and what can Street Manager do to drive the quality of Reinstatement across the industry.”



# The History of Reinstatement

- Reinstatement had always been considered to be the ‘dirty bit of the work’
- Why is the perception slowly starting to change?
  1. Customer perception
  2. Safety
  3. First Time Reinstatement
  4. Risk
- 2017 – Jesse Norman MP (DfT) announced at a Street Works UK event that Reinstatement was on his radar



# Street Manager & Reinstatement

- Contractors could see more consistency



# How can Street Manager Drive Reinstatement Quality?

- Capability for Highway Authorities to request reinstatement methodology and images?
- Ensure API's are available so good Works Management Systems can automate with Street Manager





# Ontrack



Works Management System



# Our Stats – Could this be the norm?

Reinstatements Completed Annually = 100,000

Group Defect Pass Rate = 98.94%

Group FPN Pass Rate = 99.81%

Group Section 74 Pass Rate = 99.92%

Group Customer Contact = 0.86%

Group Customer Complaints = 0.44%

Group First Time Reinstatement Rate = 99.13%

Group Average Duration = 1.71 days

Group Average Day 1 Reinstatement = 55%



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# Lane Rental Schemes

**Making innovation and best  
practice work**

## Outcome of Lane Rental Consultation

- We have used the lane rental scheme currently operated by Kent as a proxy for the introduction of new schemes by other local authorities as these areas are more likely to be similar to Kent than TfL.

## Ecorys report on Permits

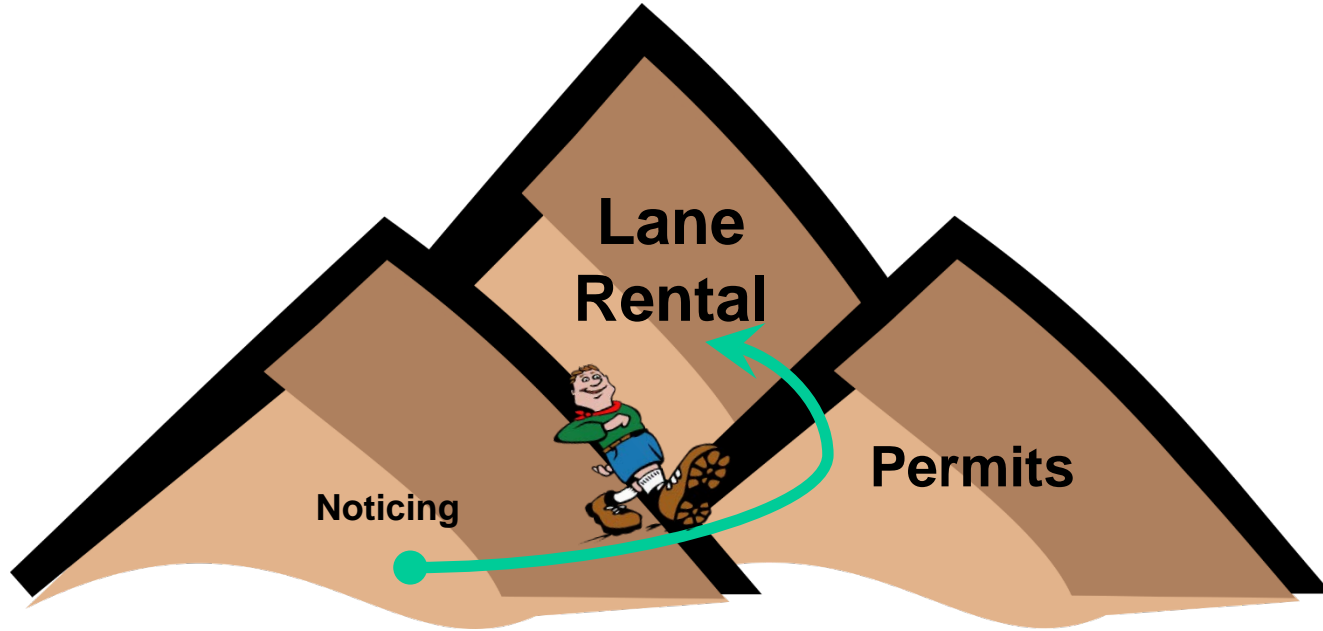
- Those LHAs that have not already done so should give consideration to the introduction of a permit scheme,
- Development: LHAs seeking to develop a permit scheme should draw on the experiences of others who have already been through this process in order to share lessons and good practice.
- LHAs should set out a clear statement on parity, including making clear how the scheme applies to highways works

## Guidance on Lane Rental

- By end of 2018

---

**The Government perspective**



---

## Hierarchy of street works management



### Kent Permit Scheme

Traffic Management Act 2004



**Kent Permit Scheme Implemented 25 January 2010**

**1.0**

# Kent Lane Rental Scheme



**Kent Lane Rental Scheme Implemented 28 May 2013**

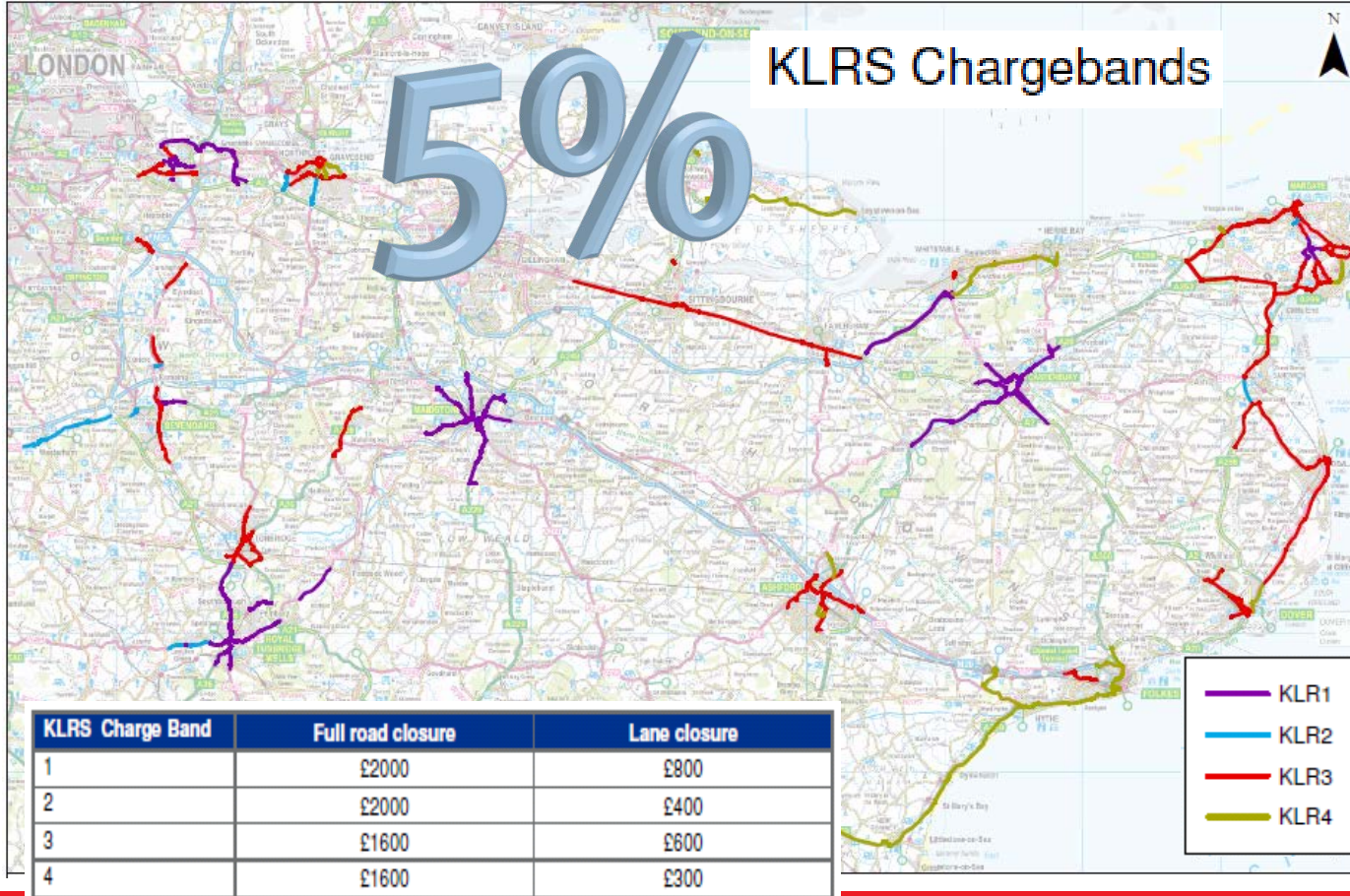
## Legislation introduced in Kent



- Reduce the length of time that sites are unoccupied, which will reduce the total works durations
- Improve planning, coordination and working methods to maximise efficiency
- Carry out more works outside of peak periods
- Enable works to be completed as quickly as possible
- Complete works to the required standard the first time.

---

## Kent Lane Rental Scheme Objectives



**(3.3) Specified Works**  
 A Specific Work is a registerable work that would require a permit - street works; works for road purposes; major highways works and also includes those carried out under a Section 50 Licence.

Is the proposed work a Specified Work?

NO

No Further Action

YES

Permit Application

**(3.4) Specified Location**  
 The KLRS charges will apply to Specified Locations only - as identified within the KLRS Schedule.

Is the work site within a Specified Location?

NO

No KLRS Charge Applied

YES

**(3.5) Specified Days and Times**  
 The KLRS charges will only apply when works are carried out during Specified Days and Times - as identified within the KLRS Schedule and associated references.

Will the works be carried out within Specified Days and Times?

NO

No KLRS Charge Applied

YES

**(6.4) Lane Widths**  
 Lane rental charges will not be applied for works which do not reduce the number of lanes, of prescribed width, available to traffic.

Will the works reduce the number of lanes available to traffic?

NO

No KLRS Charge Applied

YES

**(6.2) Charge Categories**  
 The daily charge to be applied will correspond to the traffic management in place for the works (road or lane closure) and the Band of the road (as defined within the KLRS Schedule).

Will the works require a Lane or Road Closure?

**ROAD CLOSURE**

Band	Daily Charge
KLRS 1	£2,000
KLRS 2	£2,000
KLRS 3	£1,600
KLRS 4	£1,600

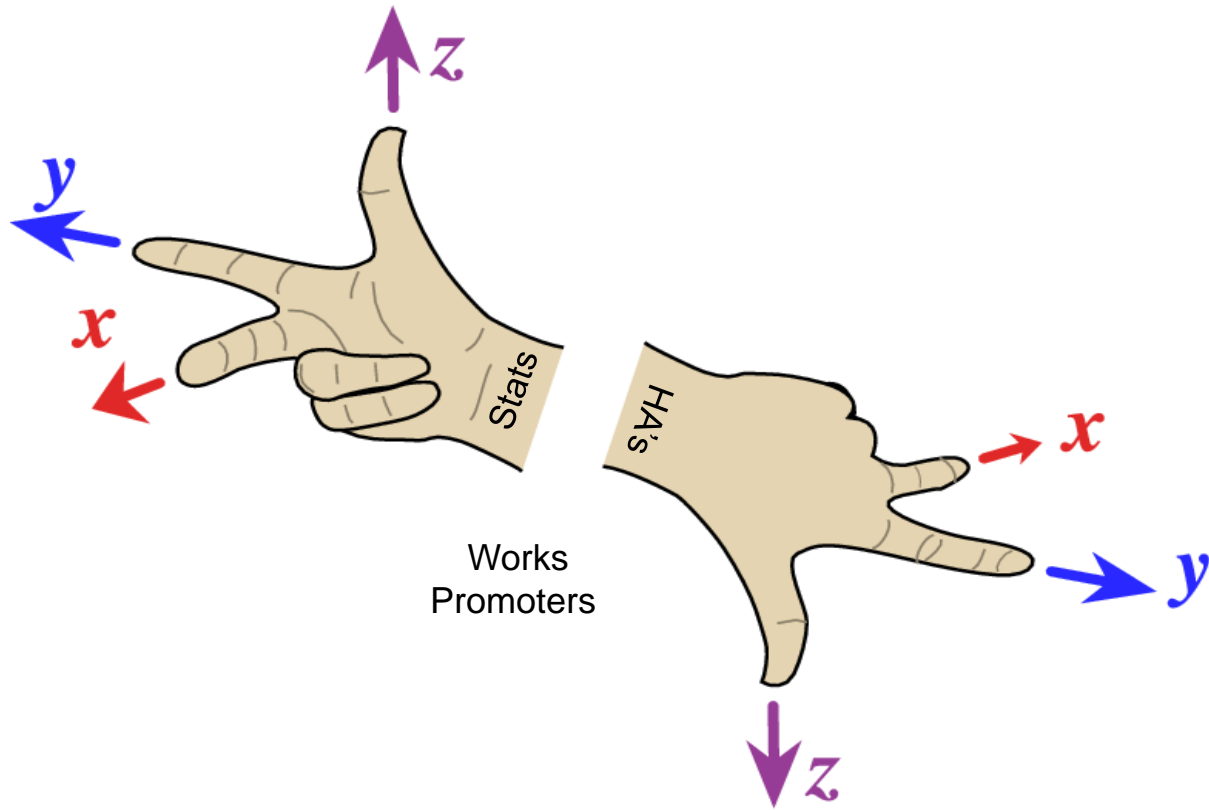
**LANE CLOSURE**

Band	Daily Charge
KLRS 1	£800
KLRS 2	£400
KLRS 3	£600
KLRS 4	£300



# Lane Rental Information sheet





Parity





Less revenue = less congestion  
Therefore less is more!

---

**The Money!**

**Surplus revenues** are applied towards initiatives that are associated to the objectives of the KLRS, within;

- Transportation
- Enabling infrastructure;
- Industry practices and research & development.

**Future Schemes more ways to spend revenue?**

**The Governance Board** evaluate opportunities

or requests for the application of surplus revenue and is comprised of ;

- representatives from the Joint Utilities Group (comprising one each from water, gas, electricity and communications);
- representative from KCC Highways and Transportation (Promoter);
- representatives from KCC as Permit Authority (Chair);
- a KCC Treasurer.



---

## Surplus revenue & Governance Board

The Permit Scheme and Lane Rental scheme have provided a focus on performance with mutual commitment to improve and drive that improvement through:-

- **Having Clear Objectives/outcomes**
- **Better Engagement with Work Promoters/stakeholders**
- **Achieving a Culture Change (not accepting the status quo)**
- **Giving better data so you Know that you are achieving and what is required.**
- **Improving the industry reputation by Managing Expectations**
- **An industry wide Commitment to delivery**

---

**How is Lane Rental delivering?**



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## *Streetmanager* – a view from Elgin

- **Public sector – private sector**
- ***roadworks.org* – long beyond roadworks**
- **roadworks.org – a public communications platform**
- **Supporting *Streetmanager***
- **Opening up the market**

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